

Ava Mobile Base Caretaker Guide

This Guide documents some basic information about care of an Ava Mobile Base.

Your complete robot will likely have a payload that requires its own special care and troubleshooting, which is not in scope of this document.

Robot Anatomy and LED Indications



If the LEDs are...	It means Ava is...
Solid white	Traveling or waiting, not connected to its charging station.
Pulsating white, alternating sides	Connected to its charging station.
Solid red	Paused, with its stop button engaged. Ava will not move in this condition.
Flashing red	Experiencing a problem.

Caring for Ava

- As dust accumulates, use a lens cloth to gently wipe the sensors and body.
- Do not let anyone decorate Ava. Anything blocking its sensors can cause problems.
- Before moving Ava, push the stop button. Release it when at the location you want Ava to be.

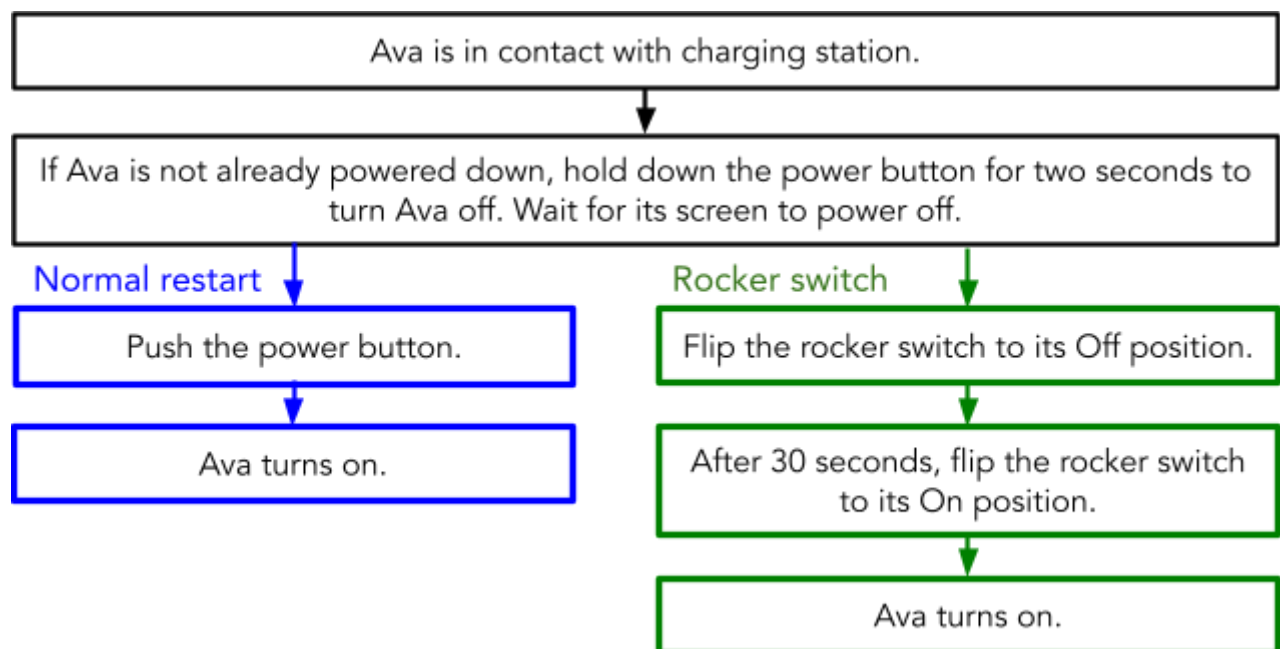
	Attempting to lift or tilt Ava can lead to injury.
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Solving Problems

For this symptom...	Try doing this...
Ava has no power	Check that the charging station is plugged in, re-connect Ava into full contact with the charging station.
While moving, Ava repeatedly stops unexpectedly or takes an indirect route	Check if sensors are blocked or dirty. If symptoms persist, push Ava to the charging station and restart its operation. If symptoms still persist, contact Ava Support.

Rebooting

Do not reboot Ava unless you are asked to. To reboot Ava follow the specified restart type (in blue or green below). The location of the power button and rocker switch are illustrated below.



While Ava is rebooting you should see the following sequence:

1. Ava LEDs with flash white for about 30 seconds, then turn solid white for 20 seconds
2. LEDs will then indicate status as described in page 1

